



2521 5TH AVENUE N.W. CALGARY, ALBERTA T2N 0T4 PHONE: (403) 270-2205 FAX: (403) 283-9070
WWW.MAGUIRESFLOORING.COM

Friday 12th, 2008

Craig Phillips & Debbie Burton – Phillips
Granite Shield Corporate Office
18451 Collier Ave. Unit E
Lake Elsinore, California 92530

CC: Granite Shield of Alberta

Dear Craig & Debbie,

As we continue to move forward and grow with our Granite Shield of Alberta license, we wish to contribute our thoughts towards Granite Shield and its' permanent granite lifetime sealing process and our interaction with Granite Shield.

First off, and most importantly, Granite Shield is an absolutely phenomenal product. This is a world class product and works, very effectively. We have applied the permanent granite sealing process to a number of counter top and various flooring applications here, in Calgary and the feedback we are receiving from our clientele base is of very high regard and satisfaction. In one scenario, a particular client is pleased to the level of providing us not only with their estate home, but cabin & condo glass, floors & countertops as well.

Secondly, and as equally as important as the first are the people at Granite Shield. We are a family owned and operated business and consider service & quality of the highest standard, so in fact it was quite easy to relate with Craig & Debbie as they have values similar to ours.

We were welcomed by Craig & Debbie on a first rate training program that included hands on application with professional applicators, a product knowledge and questions session which is made easy through the quality of their staff. What was most important to us is that Craig and Debbie provided us with their undivided attention during our stay and were very courteous. But this was not just extended to us. I noticed that Craig & Debbie always make themselves available for their staff, clients and applicators around the clock. A very genuine and candor approach.

The last basis I wish to touch upon is the growing numbers of imitators out there. Be careful we say!! These 'sealers' are not reputable nor do they offer a sufficient warranty. We have come across a few in our market, and the reality is, there is only one true Granite Shield that offers a transferrable, no restriction lifetime warranty. Granite Shield and only Granite Shield is the real deal and the only sealing process that we will endorse.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Sean Maguire", with a flourish at the end.

R. Sean Maguire